

# Vegas Coins - Responsible Social Play Policy

Version 1.0

Last updated on November 18, 2024

IN THIS RESPONSIBLE SOCIAL PLAY POLICY, CAPITALIZED WORDS DEFINED IN OUR [TERMS OF USE](#) HAVE THE SAME MEANING.

Vegas Coins Inc. is committed to the protection of our Players and promoting responsible social gameplay as a policy of customer care and social responsibility. We recognize that our games are fun and like many other forms of entertainment, should be consumed in a responsible manner.

## 1. **General.**

- a. This Responsible Social Play Policy describes the various tools and resources available to our players to ensure responsible gameplay.
- b. You can apply the Responsible Social Play Control Tools (set out below) via your Customer Account or by contacting Customer Support at [support@vegascoins.com](mailto:support@vegascoins.com).
- c. We may update our policies at any time, which updates shall be effective immediately.
- d. This Responsible Social Play Policy is integrated into our Terms of Use and forms part of the Terms of Use as if fully restated there.

## 2. **Responsible Social Play Control Tools.**

- a. Access control tools.
- b. Limit control tools.
- c. Account History.

## 3. **Responsible Social Play Access Control Tools.** The access control tools described below are available if your gameplay may have become, or is at risk of becoming, problematic. You can take advantage of our access control tools by applying them via your Customer Account or contacting Customer Support.

- a. Taking a Break - for a designated period of time.
- b. Self-Exclusion - for a designated period of time or indefinitely.
- c. Permanent Closure of your Customer Account.

## 4. **Responsible Social Play Limit Control Tools.** The limit control tools described below are available if you wish to limit your purchases and/or gameplay. You can take advantage of the limit control tools by applying them via your Customer account or contacting Customer Support.

- a. Purchase limit – daily, weekly or monthly purchase limits.
- b. Wager limit - daily, weekly or monthly wagering limits.

## 5. **Self-evaluation and assessment.** If you suspect that your social game play or the play of someone else may be problematic, we encourage you to take an assessment, one of which is available at <https://gamequitters.com/video-game-addiction-test-for-gamers/>

## 6. **Support.** Please consider one of the following resources if your gaming activities have had a negative impact on your mental and emotional health, or had a detrimental financial impact. We are not affiliated with any of these organizations.

- a. [Gaming Addicts Anonymous \(GAA\)](#) is a fellowship of people who support each other in recovering from the problems resulting from excessive game playing.
- b. [Financial Counseling Association of America \(FCAA\)](#) is a professional association of financial counseling agencies that assist consumers with financial counseling services of all kinds, as well as debt management plans for the repayment of unsecured debts.
- c. [National Foundation for Credit Counseling \(NFCC\)](#) is one of the oldest networks of non-profit financial counseling agencies. The NFCC helps people to defeat their debt and look forward with confidence.

## 7. Educational Resources.

- a. Principles of Gameplay.
  - i. Randomness: Winners of games are determined at random.
  - ii. Outcomes cannot be predicted by past results or outcomes.
- b. Common Misconceptions:
  - i. Thinking "I'm due for a win" is a fallacy since all outcomes in games of chance are random and cannot be predicted.
  - ii. Believing that a lucky charm or pre-game ritual affects your chances of winning is a misconception, as these factors have no impact on the random outcomes of the games.
  - iii. Assuming that playing a game for a longer time increases your chances of winning is incorrect, as the probability of winning remains the same for each game round regardless of how much time is spent playing.
- c. Tips for Safe Gameplay:
  - i. Avoid playing games when you are angry, sad, or otherwise emotional.
  - ii. Take frequent and regular breaks during gameplay sessions.
  - iii. Do not play games when you are under the influence of drugs or alcohol.
  - iv. Online games are just one form of entertainment, and there are other options available.
  - v. If you do make an optional purchase, make sure it is with money that you can afford to spend.
  - vi. Set a time for play.
  - vii. Understand how the games work and that the winners are random.
  - viii. Do not allow game playing to impact your employment, relationships, health, social obligations or other commitments.
- d. Protecting Players: We do not recommend playing if you:
  - i. Have a history of addiction or dependency, or are currently undergoing treatment for such conditions.
  - ii. Are under the influence of substances that may impair your judgement.
  - iii. Are experiencing financial issues or stressful or traumatic life events.
  - iv. Do not understand the rules and gameplay mechanics of the games.
  - v. Have any mental health issues (actual or suspected), mental impairments, or physical brain trauma.
- e. Protection of Minors: We have various systems, including age verification checks, in place to prevent underage gameplay. If you share your devices with minors, we recommend restricting their access to our platform using parental internet blocking and monitoring software.